

Privacy Policy

By using UnleadedGroup.com, you agree to the collection and use of your personal information as described in this policy. If we make any changes to this policy, any at all, we will post notification of changes on our login page, in big enough type that eyes under 40 will notice it easily and eyes over 40 will have to squint to see anyway.

We care about protecting your privacy...seriously. We care a lot the way a pilot cares about landing a plane. Captains know that when they get themselves down on the ground safely, they've gotten their crew and passengers down on the ground safely as well. If you've got questions about that, send them to us and we will respond. [LINK to Nancy@unleadedgroup.com but don't show my name.]

Summary

- We will never spam you or give your personal information to anyone.
- We repeat, we will never spam you or give your personal information to anyone...unless we're subpoenaed by a Legal Authority for their authorized purposes. Then we have to release the information they request. Everyone does. We follow the law.

How we treat your information

We will never spam you.

We will send notifications, but you can turn these off.

We will invoice you via email for services rendered when you engage our services. This customer relationship will be defined by a contract requiring your signature so any emails should not come as a surprise to you or be considered spam.

We will never disclose your personal information to a third party without your permission unless we are subpoenaed by a Legal Authority.

You can notify us that you want to be removed from our email system and we will remove your email address from the system. [LINK to Nancy@unleadedgroup.com but don't show my name.]

We will only access your personal information when:

- You specifically request us to do so (e.g. you are having technical difficulties).
- It is required by law.
- It is necessary to maintain our system.

We will protect your information from other users.

What information do we collect?

Personal: *Name, email addresses, phone numbers, password*

All passwords are stored on our server in encrypted form - not even we can tell what they are! If you lose your password, we will generate a new one and send it to you.

Transactions: *Bills, loans, payments*

We are a vendor. We're not a bank. If we send you an invoice for services, it is because you've engaged our services. In that case you'll be expecting an invoice. If you have questions about your invoice, you can call us at 855-UNLEADED.

Cookies and log files

UnleadedGroup.com sends a "cookie" to your computer that contains an identification number that is unique to the computer you are using. We use this cookie to provide you with a seamless experience, and for us to record how our service is being used.

As is done with most websites, we log each visit to each web page. A log entry can contain information typically found in the "header" of your web browser's request such as the browser type you used, your Internet Protocol address, and the date and time of day. We may also log your cookie's identification number and the URL of the last site you visited. This log information is important for security, audit, quality improvement, as well as for monitoring the health of our service.

[\(Link to\)](#) **Contact Us**

You are welcome to contact us for additional information on our policy or to discontinue receiving emails from us. [[LINK to Nancy@unleadedgroup.com](#) but don't show my name.] You can call us too at 855-UNLEADED.